

Commercial Team workplan for 2014-15

The Commercial Team is responsible for a wide range of functions which are covered briefly within the Service Plan. These are complaint driven work; inspections of higher risk premises, based upon their risk rating, government guidance and intelligence; protection of vulnerable groups; administering applications under varying pieces of legislation; protection of the wider public from the impacts of emergencies and disease outbreaks; protection of the employees of Torbay Council and the safe running of public attended events.

The key pieces of work being undertaken to help deliver this wide ranging agenda are

Better Business for All (BBfA) - to develop a partnership with Torbay Businesses and businesses across the Local Enterprise Partnership area of Devon and Somerset. Working with the Better Regulators Development Office (BRDO) and the other County, Unitary and District authorities and business leaders.

Food Hygiene Rating Scheme – this is the four year of this programme of work, which has been very positively received and continues to reduced the overall risks associated with food premises across Torbay.

Gas Safety in Commercial kitchens – these inspections are undertaken when premises are inspected under the Food Hygiene Rating Scheme above. A clear need has been established to continue this work.

No Cold Calling Homes – this piece of work is in its four year and has been very well received. In addition to giving those within the scheme more confidence and reducing cold calling significantly, it may also help deter travellers who may enter Torbay looking for door step work.

Second Hand Car Sales –Second hand car sales is one of the most complained areas in the consumer world. This project builds of work from previous years to target these businesses/individuals who sale unroadworthy cars. In previous years the outcomes are that some businesses have shut and others they have improved. In recent years we have undertaken a number of successful prosecutions and issued several cautions.

Early Morning Restriction Orders (EMRO) – to administer the process of applying for an EMRO should a body be able to provide evidence for the need to consider one.

Unmet Demand Study – three yearly review of Unmet Demand. This is a requirement if the LA wishes to maintain its regulated numbers of Hackney Carriages.

Childhood Obesity – to reduce the incident of child hood obesity in 5-6 & 10-11 year olds by working with cafes and takeaways. This work will be undertaken to support the Public Health team in their delivery against the local and national targets.

Safer Workplace Better Business packs – the work continues to ensure that the packs are widely used and are the main Health and safety intervention tool. To also work with a private sector company and Exeter University to develop and evaluate an on-line version.

Better Business Compliance Code Information pack – Written by trading standards for advice on things such as door step selling, underage sales. This builds on the support for businesses of Safer Workplace Better Business pack above and extends this into a new area.

Tattooist safety – Inspecting all our tattooists, and if appropriate introduce a rating scheme to the hygiene safety.